

Sample Question Paper

Subject - World Class Manufacturing & Quality Management

Subject code 624

Note – This is a sample Question paper for student's exam reference only, might be pattern of paper can be change in actual examination.

Q. 1 The performance indicators of manufacturing firms give the measure of competitiveness as listed except:-

1. Time to market
2. Cost of quality
3. Unscheduled changes
4. Traditional manufacturing

Correct Answer :- Traditional manufacturing

Q. 2 In US, the manufacturing firms emphasise on technology, process flow improvement & quality management. In contrast, the Japanese believe that this is an integral part of quality and delivery capabilities. This has been done to ____.

1. Become more flexible
2. Make things faster
3. Make things cheaper
4. Make things better

Correct Answer :- Become more flexible

Q. 3 The successful companies in recent times have introduced various means to remain competitive except:-

1. Eliminate waste
2. High quality production
3. High volume production
4. Engineering and manufacturing excellence

Correct Answer :- High volume production

Q. 4 The division of labour concept e.g. manufacturing process was broken down into small tasks, each performed by a different worker, was proposed by:-

1. Eli Whitney
2. Adam Smith
3. Frederick W. Taylor
4. Henry Gantt

Correct Answer :- Adam Smith

Q. 5 There are several risks in formulating differentiation strategy out of corporate objective except:-

1. Customer will pay higher price
2. Customer will accept its uniqueness
3. Quality, innovation & flexibility is labour intensive
4. Less price sensitive

Correct Answer :- Less price sensitive

Q. 6 The most essential element of remaining competitive in the market is dependent on _____.

1. Productivity and managerial expertise
2. Flexibility
3. Supplier reliability
4. Product design

Correct Answer :- Productivity and managerial expertise

Q. 7 In order to ensure competitive advantage, the Japanese firms rely on group technology, proper utilization of well maintained machines and equipments, smaller manufacturing units, quality circles and vendor management, in order to ensure:-

1. Making things better
2. Making things cheaper
3. Making things faster
4. Becoming flexible

Correct Answer :- Making things better

Q. 8 The new world class companies established new benchmarks in _____.

1. Areas of quantity & productivity
2. Areas of quality & productivity
3. Planning & scheduling
4. Size & knowledge

Correct Answer :- Areas of quality & productivity

Q. 9 In US, companies rely on flexible manufacturing systems, relocation of plants and improvement in labour-management relations in order to:-

1. Make things faster
2. Make things cheaper
3. Make things better
4. All of these

Correct Answer :- Make things faster

Q. 10 You are working as a Production Manager in a big firm. You are asked to reduce the cost of production in the company. Which factor in your view will affect the most?

1. Inventory control
2. Productivity
3. Product design
4. All of these

Correct Answer :- All of these

Q. 11 By adopting _____ based strategies, the management can control costs, increase productivity, improve quality and improve customer service.

1. Quality
2. Time
3. Cost
4. Volume

Correct Answer :- Time

Q. 12 In any firm, delivering goods and services, manufacturing function makes major influence on cost, quality and availability of its goods and services because,

_____.

1. It bears burden of competition
2. Market share of the firm depends upon its productivity
3. Maximum number of employees and maximum number of assets are controlled by it
4. Quality output is its prime responsibility

Correct Answer :- Maximum number of employees and maximum number of assets are controlled by it

Q. 13 The concept of Hawthorne studies was introduced by:-

1. Elton Mayo
2. Adam Smith
3. Joseph Orlicky
4. Remington Rand

Correct Answer :- Elton Mayo

Q. 14 Japanese manufacturers surpass US manufacturers in the:-

1. Winning of the world markets
2. In providing cheaper goods
3. Introducing new products and designs and to respond to the changes in the customer demand
4. Development of technology to produce with quality and at cheaper cost

Correct Answer :-

Introducing new products and designs and to respond to the changes in the customer demand

Q. 15 An enamel paint manufacturing company is having work force of 150 men. All are having some education of middle school. Company is interested in increasing its output and at the same time to establish certain safety precautions. In these circumstances, do you think that workers can contribute in suggesting ways by which company can be benefited to improve its productivity as well as safety measures?

1. Yes
2. No

Correct Answer :- Yes