

**Sample Question Paper**

**Subject- Operation Management**

**Subject code 299**

Note – This is a sample Question paper for student's exam reference only, might be pattern of paper can be change in actual examination.

Q. 1 Measure of the process is efficiency and effectiveness.

- 1. TRUE
- 2. FALSE

**Correct Answer :-**

**TRUE**

Q. 2 Information is input in market research company.

- 1. TRUE
- 2. FALSE

**Correct Answer :-**

**TRUE**

Q. 3 Operations manager are responsible for:-

- 1. New design
- 2. Manufacturing/service cost
- 3. New supplier
- 4. All of these
- 5. None of these

**Correct Answer :-**

**Manufacturing/service cost**

Q. 4 Service strategy development begins by selecting which of the following as an operating focus or performance priority?

1. Price
2. Quality
3. Variety
4. Treatment
5. All of these

**Correct Answer :-**

**All of these**

Q. 5 Operations technology selection depends on:-

1. Market Evaluation
2. Finance Evaluation
3. Both of these
4. None of these

**Correct Answer :-**

**Both of these**

Q. 6 In a chemical process plant, viz., Reliance Petrochemical, Flow Process Chart will be applicable:-

1. Before setting up plant
2. To change on regular basis
3. PFC is not applicable at all
4. None of these

**Correct Answer :-**

**Before setting up plant**

Q. 7 Technology, Plant & Machinery, Product, etc., affecting the productivity of any organization are the examples of:-

1. Internal factors
2. External factors
3. Both of these
4. None of these

**Correct Answer :-**

**External factors**

Q. 8 If Air Deccan airlines is to measure the productivity, then one of the parameters which can be suited will be:-

1. Number of flights per aircraft/day
2. Distance covered by flight
3. Fleet of aircrafts
4. None of these

**Correct Answer :-**

**Number of flights per aircraft/day**

Q. 9 A symbol of "Rombhus" in Flow process chart of IT system analysis represents:-

1. Activity
2. Decision
3. Inspection
4. Input

**Correct Answer :-**

**Input**

Q. 10 In a FMCG company viz., Procter & Gamble, Production Planning & Control is very vital function because:-

1. Product mix is large
2. Distribution network is complex
3. Both of the above
4. None of the above

**Correct Answer :-**

**Both of the above**

Q. 11 A Job order production system in a manufacturing setup is suitable to make:-

1. Non-standardised product
2. Relatively small volume of one product
3. Either of the above
4. None of the above

**Correct Answer :-**

**Either of the above**

Q. 12 Material Planning as part of Integrated Materials Management would be to plan the sources of raw material:-

1. On daily basis
2. Long term (about a year or more)
3. On monthly basis
4. None of the above

**Correct Answer :-**

**Long term**

Q. 13 When a production system in a manufacturing setup is having process type of layout with general purpose machines and frequent set up changes, then its:-

1. For job order production
2. Continuous flow
3. Both of the above
4. None of the above

**Correct Answer :-**

**For job order production**

Q. 14 MTBF (Mean Time Between Failures) is measure of:-

1. Productivity
2. Failures
3. Both of the above
4. None of the above

**Correct Answer :-**

**Failures**

Q. 15 For successful implementation of "Just In Time" following is/are essential:-

1. Appoint a project team and implement
2. Clear understanding of "Just In Time"
3. Identify pilot project with expected benefits
4. All of the above

**Correct Answer :-**

**All of the above**

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